



### **Summary**

D'Amelio Cohen & Associates is a full-service accounting firm in Baltimore, Maryland. The firm provides a broad range of accounting, tax and business services, as well and specialized services for individuals. The bedrock of the firm is its dedication to professionalism, responsiveness and quality.

#### **Number of Users:**

25

### **Challenge:**

To find a malware solution that was fast, reliable and easy to manage.

#### **Solution:**

VIPRE met the challenge by delivering 100-percent security protection, high performance and superb manageability.

# **VIPRE Outperforms and Outprotects Symantec for D'Amelio Cohen & Associates**

# Previous Anti-malware Product was an Outdated Resource Hog

For about five years, D'Amelio Cohen & Associates, a leading accounting firm in Baltimore, Maryland, had been using Symantec AntiVirus Corporate Edition 9.0. It was a solid-enough product but its days of usefulness were coming to an end, says Sean Connolly, the firm's network manager.

"Symantec stopped supporting the product in 2009," notes Connolly, who joined D'Amelio Cohen & Associates in 2007. "I found the product to be slow, clunky and not that easy to manage. We could have bought the new version of Symantec's product but I was against the purchase because my research revealed the new version was even slower as it's full of bloatware."

One of Connolly's pet peeves about Symantec AntiVirus Corporate Edition was that it slowed down users' machines while scanning.

"Users complained because they couldn't work properly," he says. "Often, I would have to abort the scans and redo them at a later stage when users were not around – which wasn't the most efficient use of my time."

"VIPRE is an awesome product.
It's super-fast and 100-percent reliable, scans thoroughly without interrupting users, and requires virtually no management. As an IT professional, I never thought I could be so completely enthusiastic about any product!"



# Research Led Firm to the 'Beautiful Simplicity' of Vipre

What really impressed Connolly about VIPRE was its beautiful simplicity, he recalls.

"It deployed instantly and performed perfectly out of the box," he says. "Plus, its management console was simple to use, streamlined and very responsive to my needs."

Connolly now relies on the console to manage everything from scans to updates to security audits.

## VIPRE Provides a Single, Powerful Solution

VIPRE uses an advanced technology stack that scans large volumes of information quickly while using minimal system resources. Its anti-malware engine features kernel-level, real-time monitoring and protection against both known and unknown threats.

By combining high-performance antivirus, anti-spyware, anti-rootkit, USB scanning, anti-phishing and other security technologies, this tightly-integrated business antivirus solution delivers fast and efficient network security.

# VIPRE's Deep Scanning Never Slows Down Users' Machines or the Network

One of the great benefits of VIPRE for Connolly is that the product performs deep scans on users' machines without interrupting their work or slowing down the network.

"Even the pickiest users are unaware that a scan is in progress," he says. "VIPRE's ability to achieve that is quite amazing. I think VIPRE distinguishes itself from competing products by focusing on the essentials – detecting and preventing malware – and not wasting energy on useless bells and whistles."

### **First-class Customer Support**

"VIPRE has excellent customer support," Connolly notes. "I had to call twice for help with users that had infected their machines outside of the office."

On both occasions, the experience was first-class, he says. Connolly adds that he got through to customer support within a couple of minutes and received expert assistance from technicians who "remoted" into the machines and manually fixed the problems very quickly.

"Those guys really knew their stuff," he says. "They were a couple of levels ahead of my knowledge of the product – which is what I expect from customer support people but rarely get."

#### **About VIPRE**

VIPRE is the highest-rated, award-winning internet security product for home users and businesses. It is powered by the world's most sophisticated security technologies that protect millions of users from today's top online threats, including ransomware, Zero-days and other malware that easily evades traditional antivirus.

Backed by cutting-edge machine learning, one of the world's largest threat intelligence clouds and real-time behavior monitoring, VIPRE deploys in minutes to deliver unmatched protection without slowing down PCs. All VIPRE customers receive free U.S.-based technical support.